A new mathematical formulation to integrate supply and demand within a choice-based optimization framework

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### Outline

### Introduction

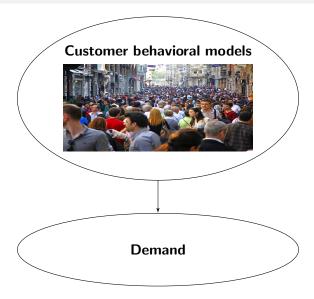
- 2 Customer behavioral models
- 3 Linear formulation
- Oemand based revenues maximization
- **5** Case study (preliminary results)

#### Conclusions

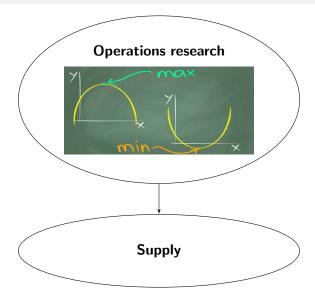
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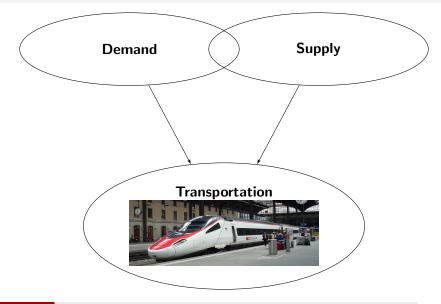
### Motivation



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### Demand and supply

#### Customer behavioral models

- Given: configuration of the system ⇒ predict the demand
- Maximize satisfaction
- Here: discrete choice models

#### **Operations Research**

- **Given**: demand ⇒ configure the system
- Minimize costs
- Here: MILP

#### Discrete choice models in optimization problems

- Integration of choice models ⇒ source of nonconvexity
- Some techniques to convexify and linearize in the literature
- Here: different approach that addresses
  - Nonconvex representation of choice probabilities
  - Wide class of discrete choice models



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### Utilities



#### Demand and supply

- Population of N individuals
- $\bullet\,$  Set of alternatives  ${\cal C}$  in the market
  - artificial opt-out alternative
- $C_n \subseteq C$  subset of available alternatives to individual n

#### Utility

 $U_{in} = V_{in} + \varepsilon_{in}$ : associated score with alternative *i* by individual *n* 

- V<sub>in</sub>: deterministic part
- ε<sub>in</sub>: error term

**Behavioral assumption:** *n* chooses *i* if  $U_{in}$  is the highest in  $C_n$ 

### Probabilistic model

#### Choice

A

$$w_{in} = \begin{cases} 1 & \text{if } n \text{ chooses } i \\ 0 & \text{otherwise} \end{cases} \qquad \qquad y_{in} = \begin{cases} 1 & \text{if } i \in \mathcal{C}_n \\ 0 & \text{otherwise} \end{cases}$$
$$\forall n, \forall i \in \mathcal{C} \qquad \qquad \forall n, \forall i \in \mathcal{C} \end{cases}$$

Availability

#### Probabilistic model

• 
$$\mathsf{Pr}(w_{in} = 1) = \mathsf{Pr}(U_{in} \ge U_{jn}, \forall j \in \mathcal{C}_n)$$
 and *i* available  $(y_{in} = 1)$ 

• 
$$D_i = \sum_{n=1}^{N} \Pr(w_{in} = 1)$$

• D<sub>i</sub> is in general non linear

• Example: 
$$Pr(w_{in} = 1) = \frac{y_{in}e^{V_{in}}}{\sum_{j \in C} y_{jn}e^{V_{jn}}}$$
 (logit model)

### Simulation



#### Simulation

- Assume a distribution for ε<sub>in</sub>
- Generate *R* draws ξ<sub>in1</sub>...ξ<sub>inR</sub>
- r behavioral scenario
- The choice problem becomes deterministic

Demand model

$$U_{inr} = V_{in} + \xi_{inr} = \sum_{k} \beta_k x_{ink} + f(z_{in}) + \xi_{inr} \Rightarrow \text{not a random variable}$$

- Endogeneous part of V<sub>in</sub>: x<sub>ink</sub> decision variables, linear (assumption)
- Exogeneous part of V<sub>in</sub>: other variables z<sub>in</sub>, f not necessarily linear

### Introduction

Customer behavioral models

#### Iinear formulation

4 Demand based revenues maximization

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### Availability of alternatives

Variables

• y<sub>in</sub> decision of the operator

$$y_{in} = 0$$
  $\forall i \notin C_n, n$ 

• y<sub>inr</sub> availability at scenario level (e.g. demand exceeding capacity)

$$y_{inr} \leq y_{in} \qquad \forall i, n, r$$

**Idea:** auxiliar variable to consider only the utilities of the available alternatives

$$\nu_{inr} = \begin{cases} U_{inr} & \text{if } y_{inr} = 1\\ I_{nr} & \text{if } y_{inr} = 0 \end{cases}$$

where  $I_{nr} = \min_{j \in C_n} \{U_{jnr}\}$ 

### Highest utility and choice

Linearization of the maximum of variables

 $U_{nr} = \max_{i \in \mathcal{C}} \{ \nu_{inr} \}$ 

Highest utility for individual *n* in scenario *r*:  $\mu_{inr} = \begin{cases} 1 & \text{if } U_{nr} = \nu_{inr} \\ 0 & \text{otherwise} \end{cases}$ 

#### Highest utility, choice and availability

winr choice variable at scenario level

- An unavailable alternative cannot be the one with highest utility
- An alternative without the highest utility cannot be chosen
- Only one alternative is chosen

## Modeling framework

#### Summary

- Introduced model is linear in...
  - Any variable appearing linearly in Uinr
  - The availability variables  $y_{in}$ ,  $y_{inr}$  and  $\nu_{inr}$
  - The preference variables  $\mu_{\textit{inr}}$
  - The choice variables winr
- Demand within the market

$$D_i = \frac{1}{R} \sum_{n=1}^{N} \sum_{r=1}^{R} w_{inr}$$

- Further specifications
  - Capacity?
  - Price?





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### Maximization of revenues

#### Application

- Operator selling services to a market, each service:
  - Price
  - Capacity (number of customers)
- Demand is price elastic and heterogenous
- Goal: best strategy in terms of capacity allocation and pricing

#### Revenues

• p<sub>in</sub> price that individual n has to pay to access to service i

$$R_i = \frac{1}{R} \sum_{n=1}^{N} p_{in} \sum_{r=1}^{R} w_{inr}$$

•  $p_{in}$  endogenous variable  $\Rightarrow R_i$  non linear

## Pricing and capacity

#### Linearization of $R_i$

- Discretization of the price  $\Rightarrow$   $p_{in}^1,\ldots,p_{in}^{L_{in}}$
- Binary variables α<sub>inrl</sub>: 1 if alternative i is chosen by individual n in scenario r at price p<sup>l</sup><sub>in</sub>, 0 otherwise
- Objective function

$$\max R = \max \sum_{i>0} \frac{1}{R} \sum_{n=1}^{N} \sum_{l=1}^{L_{in}} \alpha_{inrl} p_{in}^{l}$$

#### Capacity

- c<sub>i</sub> capacity of service i
- Who has access if the capacity is reached?
- Priority list (given):  $y_{inr} \ge y_{i(n+1)r} \ \forall i, n, r$
- It can also be a decision variable

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### Parking choices

#### Original experiment

- [Ibeas et al., 2014] Modelling parking choices considering user heterogeneity
- Stated preferences survey (197 respondents, 8 scenarios)
- Analyze viability of an underground car park



## Preliminary experiments

#### Choice model

- Mixed logit model
- Random parameters: access time and price

#### Assumptions

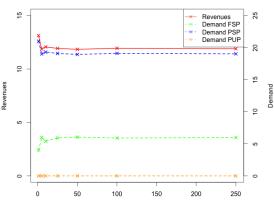
- Subset of 25 individuals
- FSP as opt-out alternative
- Capacity defined to challenge the algorithm (uncapacitated for FSP and 8 individuals for PSP and PUP)

#### Price levels

- Only one price per alternative (no heterogeneity)
- Refine the price levels after no improvement is obtained

### Price levels (uncapacitated)

**PSP**: 0.31, 0.47, 0.63, 0.78, 0.94 **PUP**: 0.31, 0.47, 0.63, 0.78, 0.94



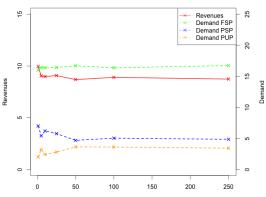
Draws

Revenues and demand (uncapacitated)

MPP, SSA, MB Integration of supply and demand within a choice-based optimization framework (EURO 2016)

### Price levels (capacitated)

**PSP**: 1.10, 1.13, 1.15, 1.18, 1.20 **PUP**: 0.90, 0.91, 0.93, 0.94, 0.95

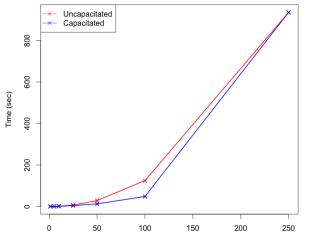


Revenues and demand (capacitated)

Draws

### Computational time

#### **Computational time**



Draws

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### Conclusions and future work

#### Conclusions

- High dimensionality of the problem
- Price levels calculation
- Any assumption can be made for the  $\varepsilon_{in}$

#### Future work

- Design of scenarios ⇒ more experiments!
- Speed up the computational results: decomposition techniques
  - By customer: capacity!
  - By scenario: only considered together in the objective function
- Introduce new features (e.g. N as a group of individuals), capacity?

### Questions?



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### Bibliography

A. Ibeas, L. dell'Olio, M. Bordagaray, and J. de D. Ortúzar. Modelling parking choices considering user heterogeneity. *Transportation Research Part A: Policy and Practice*, 70:41 – 49, 2014. ISSN 0965-8564. doi: http://dx.doi.org/10.1016/j.tra.2014.10.001. URL http://www. sciencedirect.com/science/article/pii/S0965856414002341.